

## DALLAS POLE WARRANTY

**\*IMPORTANT WARRANTY  
LIMITATION\*  
LUMINAIRES MUST BE  
AFFIXED TO THE POLE AT THE  
TIME THE POLE IS ERECTED  
OR WARRANTY IS VOIDED.**

### LIMITED WARRANTY & LIMITATION OF LIABILITY

Dallas Pole warrants its poles to be free from defects in materials and workmanship for the warranty period from the date of delivery. Dallas Pole retains the right to either repair or replace any part of the equipment delivered hereunder which under normal and proper use proves to be defective in workmanship or material within the warranty period. The correction of such defects by repair or replacement shall constitute fulfillment of all Dallas Pole obligations with respect to the equipment sold hereunder.

The warranty excludes defects resulting from improper handling, storage, installation, acts of God, fire, vandalism or civil disturbances. Furthermore the warranty specifically excludes fatigue failure or similar phenomena resulting from induced vibration, harmonic oscillation or resonance associated with the movement of air current around the product.

The following condition will void the product and finish warranty:

1. Grouted pole bases without weep holes.
2. Base plate sitting directly on concrete or other corrosive surfaces.
3. Missing pole cap and/or hand hole covers where the pole is allowed to fill with debris.

It is expressly stated that Dallas Pole assumes no liability for indirect, incidental, consequential damages of any kind or liquidated damages arising out of a breach of the sale, including any warranties arising there from, and buyer's remedy shall be limited to repair or replacement of defective parts as described above. The liability of Dallas Pole under this warranty for any loss or damage to the equipment or to the persons or property allegedly caused by the equipment, whether based on contract, strict tort liability, negligence or warranty shall not in any case exceed cost of correcting defects in the equipment as herein provided and upon the expiration of the

warranty period all such liability shall terminate.

Any assistance Dallas Pole provides the original purchaser outside of the terms and exclusions of these warranties will not constitute a waiver of the warranty terms and exclusions, nor will such assistance revive or extend the warranty. These warranties are given in lieu of all other warranties expressed or implied, including and without limitation, the warranty of merchantability and the warranty of suitability for a particular purpose.

Purchaser must notify Dallas Pole in writing, or call the Dallas Pole customer service, within 30 days of noticing the defect. Dallas Pole reserves the right to change the warranty period without prior notice and without incurring obligation and expressly disclaims all warranties not stated in this limited warranty.

**DALLAS POLE WILL NOT ALLOW CHARGES FOR LABOR, TRAVEL, LIVING EXPENSES, INSPECTIONS, MATERIALS, ETC. THAT DOES NOT HAVE PRIOR WRITTEN APPROVAL BEFORE SUCH WORK IS IMPLEMENTED.**

Notice of any warranty claim or request for warranty service should be sent to Dallas Pole at the following address or phone number:

Dallas Pole  
2707 SATSUMA DRIVE  
DALLAS, TX 75229  
(214) 350-0591

**NOTE:** CATALOG PAGES ARE FOR REFERENCE. SPECIFICATIONS AND DIMENSIONS MAY CHANGE WITHOUT NOTICE. THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OF QUALITY WHETHER WRITTEN, ORAL, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

### LIMITED PRODUCT WARRANTY

Dallas Pole offers a range of warranties to meet the customer's needs and conditions:

#### Five/Ten Year Warranty

Dallas Pole warrants the structural integrity of its hot dipped galvanized products for ten years to the original purchaser, with proof of purchase. Dallas Pole warrants the finish for a period of five years if it exhibits cracking, peeling, excessive fading or corrosion defects during the warranty period. The product and finish must be properly handled, maintained, installed and exposed to normal environmental conditions. This warranty excludes defects resulting from improper handling, storage, installation, acts of God, fire, vandalism or civil disturbances. This warranty excludes field labor or service charges related to the repair or replacement of the product or finish.

# DALLAS POLE WARRANTY

## **FIVE YEAR WARRANTY**

DALLAS POLE WARRANTS FOR A PERIOD OF FIVE YEARS TO THE ORIGINAL PURCHASER, WITH PROOF OF PURCHASE, THE PRODUCT AND GALVANIZED ANCHOR BOLTS AND ITS FINISH FOR A PERIOD OF FIVE YEARS FROM DATE OF SHIPMENT. DALLAS POLE WILL REPAIR, OR AT ITS OPTION, REPLACE THE DEFECTIVE FINISH IF IT EXHIBITS CRACKING, PEELING, EXCESSIVE FADING OR CORROSION DEFECTS DURING THE WARRANTY PERIOD. THE PRODUCT TOGETHER WITH THE GALVANIZED ANCHOR BOLTS AND FINISH MUST BE PROPERLY HANDLED, MAINTAINED, INSTALLED AND EXPOSED TO NORMAL ENVIRONMENTAL CONDITIONS. THIS WARRANTY EXCLUDES DEFECTS RESULTING FROM IMPROPER HANDLING, STORAGE, INSTALLATION, ACTS OF GOD, FIRE, VANDALISM OR CIVIL DISTURBANCES. THIS WARRANTY EXCLUDES FIELD LABOR OR SERVICE CHARGES RELATED TO THE REPAIR OR REPLACEMENT OF THE PRODUCT OR FINISH.

## **ONE YEAR WARRANTY (HARSH ENVIRONMENTS)**

DALLAS POLE WARRANTS FOR A PERIOD OF ONE YEAR TO THE ORIGINAL PURCHASER, WITH PROOF OF PURCHASE, THE PRODUCT AND ITS FINISH FOR A PERIOD OF ONE YEAR FROM DATE OF SHIPMENT FOR ANY PRODUCT MEETING THE FOLLOWING LOCATION CONDITIONS:

1. WITHIN 30 MILES OF THE COAST LINE OR A BODY OF SALT WATER.
2. CORROSIVE ENVIRONMENTS SUCH AS A WASTE WATER RECLAMATION FACILITY.

DALLAS POLE SUGGESTS THAT POLES INCLUDING ANCHOR BOLTS LOCATED NEAR OR IN SOME HARSH ENVIRONMENTS SHOULD BE HOT DIPPED GALVANIZED.

DALLAS POLE WILL REPAIR, OR AT ITS OPTION, REPLACE THE DEFECTIVE FINISH IF IT EXHIBITS CRACKING, PEELING, EXCESSIVE FADING OR CORROSION DEFECTS DURING THE WARRANTY PERIOD. THE PRODUCT AND FINISH MUST BE PROPERLY HANDLED, MAINTAINED, INSTALLED AND EXPOSED TO NORMAL ENVIRONMENTAL CONDITIONS. THIS WARRANTY EXCLUDES DEFECTS RESULTING FROM IMPROPER HANDLING, STORAGE, INSTALLATION, ACTS OF GOD, FIRE, VANDALISM OR CIVIL DISTURBANCES. THIS WARRANTY EXCLUDES FIELD LABOR OR SERVICE CHARGES RELATED TO THE REPAIR OR REPLACEMENT OF THE PRODUCT OR FINISH.

DALLAS POLE RESERVES THE RIGHT TO CHANGE THE WARRANTY PERIOD WITHOUT PRIOR NOTICE AND WITHOUT INCURRING OBLIGATION AND EXPRESSLY DISCLAIMS ALL WARRANTIES NOT STATED IN THIS LIMITED WARRANTY. REFER TO [WWW.DALLASPOLE.COM](http://WWW.DALLASPOLE.COM) FOR COMPLETE TERMS AND CONDITIONS OF SALE.